# U.S. EMBASSY KUWAIT VACANCY ANNOUNCEMENT NO. 011-12

OPEN TO: ALL INTERESTED CANDIDATES

POSITION: LAN SYSTEMS ADMINISTRATOR

FSN-1805-09

**OPENING DATE:** April 8, 2012

CLOSING DATE: April 19, 2012

**WORKING HOURS:** FULL TIME; 40 hours per week

SALARY: \* Ordinarily Resident (OR):

**Position Grade: FSN-9** 

Starting Salary(Step 1): KD 10,502 p.a.

\* Actual grade and salary will be based on the qualifications of

the applicant.

\*\* Not-Ordinarily Resident (NOR):

Position Grade: FP-05 (steps 1 through 4)\*\* Salary range: US\$ 42,948 - US\$ 46,930 p.a.

\*\* Final grade/salary to be determined by HR/OE – NEA/EX/HRD

The U.S. Embassy in Kuwait is seeking an individual for the position of LAN Systems Administrator to work at the Aviation Missile Command Office (AMCOM), APACHE Field Office located at the Kuwait Air Force Headquarters, Ali Al-Salem Air Base.

# **Important note:**

**Ordinarily Resident (OR)** applicants <u>must</u> have the required work and/or residence permit to be eligible for consideration. (This applies to all foreign nationals (US and non-US citizens) residing in Kuwait).

All applicants (US citizen and non-US citizens) who are family members of USG employees officially assigned to post and NOT under Chief of Mission authority <u>must</u> be residing in country and have the required work and/or residency permits to be eligible for consideration.

All US Citizens (USEFMs, EFMs, or MOHs as defined below) of US Government Employees assigned to the Mission and under Chief of Mission authority are eligible for consideration. A US Citizen EFM does not have to be residing in country to be considered but the sponsoring officer under COM authority does have to be officially assigned to post.

#### TO APPLY

Interested applicants for this position  $\underline{must}$  submit the following or the application  $\underline{will}$  be considered.

- 1. Application for US Federal Employment (DS-174) which is available on the Embassy's site: <a href="http://kuwait.usembassy.gov">http://kuwait.usembassy.gov</a> and/or
- **2.** A current résumé or curriculum vitae that provides the **same information** as the DS-174 (specifically section 1-24 of the DS-174)
- 3. Copy of the high school certificate/university degree/license (per the requirement of the position).
- 4. Copy of the Civil ID or passport copy including the residence permit page.
- 5. Candidates who claim US Veterans preference <u>must</u> provide a copy of the form DD-214.

#### SUBMIT APPLICATION BEFORE THE CLOSING DATE TO:

Human Resources Office American Embassy Kuwait Bayan, Block 13, Al-Aqsa Mosque Street

**OR** Email the application to: <a href="https://example.com/HROKuwait@state.gov">HROKuwait@state.gov</a>

Please note that incomplete applications will not be accepted.

# BASIC FUNCTION OF THE POSITION

The incumbent manage and controls all management information systems operations, development, analysis, and design, migration installation, and implementation activities. Incumbent serves as the FSN LAN Systems Manager for the ALI Al-Salem Apache Hanger Facility responsible for all unclassified hardware and software including the management and administrative responsibilities for the operations and activities of the LAN and its WAN. The incumbent is responsible for installation, configuration, maintenance and controlling of five (5) interconnected SharePoint + LAN servers and about 150 workstations.

#### **Duties include:**

- The incumbent serves as the organizations' Information Assurance Administrator to ensure all servers; computers and associated equipment are patched and updated with Kuwait Communications Command Security regulations.
- Manages, install, configures and ensures CAC/PKI servers and software are working properly and that certificates are obtained, reviewed, and renewed to meet Kuwait Communications Command IA requirements.
- Conducts, tracks, and logs annual Information Assurance user training. Reviews exiting IA infrastructure and recommends, designs and properly report all IA findings to the CIO.
- Directs and completes actions required to prevent and/or correct Information Assurance deficiencies and violations.
- Assures compliance with security policies and evaluates the effectiveness of systems, devices, procedures, and methods used of safeguard KAF networks.
- Continuously coordinates and plans Information assurance functions with organizational managers as well as administrative and technical personnel at all levels.
- Provides assistance, advice and guidance to organizational users, both in the administrative and technical areas, concerning the use of Information Assurance and Computer Security.

# **QUALIFICATIONS REQUIRED**

- 1. Possession of a Bachelor's Degree in Computer Engineering, IT systems or Computer Science or equivalent work experience.
- 2. Three to five years of progressively responsible experience in the System administration, information system management or computer system management, with six months supervisory experience.
- 2. Level III (good working knowledge) Reading/Writing/Speaking English Level III (good working knowledge) Reading/Speaking Arabic Job holder will be required to communicate effectively in both languages with senior members of the Kuwait Air Force and members of the public.
- 3. Knowledge of established practices of the trade.
- 4. Must possess of a valid Kuwaiti driver's license and skilled in the use of MS Office, Excel and Power point.

# **SELECTION PROCESS**

When fully qualified, US Citizen Eligible Family Members (USEFMs) and US Veterans are given preference. Therefore, it is essential that the candidate specifically address the required qualifications above in the application.

Only those qualified applicants will be called for a test/interview.

#### ADDITIONAL SELECTION CRITERIA

- 1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- 2. Current employees serving a probationary period are not eligible to apply.
- 3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
- 4. Currently employed US Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- 5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

#### **DEFINITIONS**

- 1. US Citizen Eligible Family Member (USEFM) For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:
  - US Citizen; and,
  - EFM (see above) at least 18 years old; and,
  - Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
    - 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
    - 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.
- 2. EFM: An individual related to a US Government employee in one of the following ways:
  - Spouse;
  - Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
  - Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
  - Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.
- 3. Member of Household (MOH) An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a US Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:
  - Not an EFM; and,
  - Not on the travel orders of the sponsoring employee; and,
  - Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a US Citizen.

- 4. Not Ordinarily Resident (NOR) An individual who:
  - Is <u>not</u> a citizen of the host country; and,
  - Does not ordinarily reside (*OR*, see below) in the host country; and,
  - Is not subject to host country employment and tax laws; and,
  - Has a US Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

- 5. Ordinarily Resident (OR) A Foreign National or US citizen who:
  - Is locally resident; and,
  - Has legal, permanent resident status within the host country; and,
  - Is subject to host country employment and tax laws.

EFMs without US Social Security Numbers are also OR. All OR employees, including US citizens, are compensated in accordance with the LCP.

# CLOSING DATE FOR THIS POSITION: COB April 19, 2012 An equal opportunity Employer

The US Mission in Kuwait provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.